



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of

Mark MEI, et al.

Serial No.: 09/<sup>421</sup>~~431~~,363

Group Art Unit: 2645

Filing Date: October 19, 1999

Examiner: Anwah, Olisa

For: SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR  
AN INTERACTIVE VOICE RESPONSE SYSTEM

Honorable Commissioner of Patents  
Alexandria, Virginia 22313-1450

**RE-SUBMISSION OF FORMAL DRAWINGS**

Sir:

Re-Submitted herewith for the convenience of the Examiner, are Four (4) sheets of formal drawings comprising Figures 1-9 for the above-identified patent application. These drawings were originally submitted on November 24, 1999. Acknowledgment of receipt is respectfully requested.

Respectfully submitted,

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Date: 3/1/06

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